



Zebra Technologies CZ s.r.o.
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Zebra Technologies is a global leader respected for innovation and reliability, Zebra offers technologies that give a virtual voice to an organization's assets, people and transactions, enabling organizations to unlock greater business value.

Technical Support Engineer with Dutch

Who we are and what we do?

Zebra's solutions generate the data intelligence that leads to better decision making through technologies like RFID, barcode printing, mobile computing, data capture, location and motion sensing, and more. Through these new technologies and visibility solutions, Zebra helps customers simplify what they do so they can reach new levels of efficiency and deliver greater value.

EA Technical Support Team L1 provides email and phone support for European customers.

What can you look for?

- You will gain a high degree of technical competence and expertise on the scanning, wireless networking and mobile computing families of products (in the area of design, functionality, technical specifications)
- You will escalate cases to Level 2 support representatives by fielding questions and providing technical information on support issues, product compatibility, and customer configurations.
- Providing technical training (Shadowing) for newcomers
- You will achieve great result by sustainable self-development of Technical skills, new products and producing training documents for other team members.
- Process any special requests

Who are we looking for?

We require:

- Interest in Technology and willingness to learn and develop new skills
- Upperintermediate English (min B2)
- Dutch on advanced level
- Strong problem solving skills and effective communication with customers in troubleshooting technical issues over the phone
- Autonomous, creative team player in a multicultural environment
- Goal oriented personality
- Strong communication skills

We will appreciate:

- Previous experience in Support Center / Helpdesk environment
- Networking and/or Wireless infrastructure skills
- Knowledge of mobile computing technologies and operating systems
- Knowledge of remote tools

Apply today and send us your CV in English!!!

We offer:

- Possibility to grow and develop within the Technical Support Team (L1, Specialists, L2)
- Language courses, contribution to lunches, sport activities
- 5 weeks of vacation
- Pension and Life Insurance
- Fitness program
- Multinational environment

Working location in BRNO.

If you are interested in the position, please send us your CV in English. Thank you!

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