

Customer Service Specialist with Dutch

FleetCor is a worldwide leader in fuel card processing. Since its establishment in 2000, FleetCor has acquired and developed a number of major fuel card brands in North America and Europe. Its card programs are marketed under a variety of globally-recognized brand names including Fuelman, CFN, Mannatec, Keyfuels, and CCS.

FleetCor is looking for new colleagues, whose role will be:

- Providing complete customer service on the passive customer service phone line
- E-mail communication with customers
- Communication with customers from Netherlands
- Setting parameters of the products in the internal system based on customer requirements
- Entering of new contracts in the database and updates
- Dealing with requests and complaints of clients

The ideal candidate should meet the following requirements:

- Fluency in Dutch language, at least at C1 level
- English at communicative level (min. B1, this language is necessary for the internal team communication, no communication with customers)
- Completed secondary education
- Good communication skills, assertiveness
- Independence and thoroughness
- Resistance to stress
- Working experience in the area of customer service is an advantage

In this position, we offer you:

- Work within a reputable multinational company
- Competitive financial evaluation
- Variable salary component, depending on job performance
- Company benefits (meal vouchers, additional week of vacation, sick days, corporate events, etc.)
- Communication in a foreign language with customers as well as native speakers in a team
- The opportunity for career growth
- Place of work Praha 8

Expected starting date:

- Immediately

If interested, please send your CV and a short cover letter to hrprague@fleetcor.eu.