

Credit and Collections Specialist with Dutch

FleetCor is a worldwide leader in fuel card processing. Since its establishment in 2000, FleetCor has acquired and developed a number of major fuel card brands in North America and Europe. Its card programs are marketed under a variety of globally-recognized brand names including Fuelman, CFN, Mannatec, Keyfuels, and CCS.

FleetCor is looking for new colleagues into our team, whose role will be:

- Plan and execute collection activities to maximize cash receipts
- Issue dunning letters to overdue accounts
- Contact customers regarding overdue accounts and determine reasons for non-payment
- Issue credit hold notifications
- Coordinate customer credit changes with the finance and sales departments
- Recommend accounts shift to a collection agency
- Maintain accurate records about the customer payment status
- Daily communication in Dutch

The ideal candidate should meet the following requirements:

- **Dutch** and English/Czech language is mandatory
- Higher education - degree in business preferred
- Good communication and negotiation skill and used to phone calls
- Balanced personality, good conflict management
- Detail and Goal orientation
- Solid PC Skills, including MS Word, Excel and Internet

In this position, we offer you:

- Work with a reputable multinational company
- Financial evaluation
- Company benefits (meal vouchers, additional week of vacation, sick days, corporate events, etc.)
- Communication in a foreign language with customers as well as native speakers in a team
- The opportunity for career growth
- Place of work Praha 8

Expected starting date:

- Immediately