



LifeScan, part of Johnson & Johnson Family of Companies, is committed to improving the quality of life for people with diabetes. That is why we offer a range of blood glucose monitoring [products](#) and [Customer Care](#) services to meet these different needs more closely.

Across the world, many thousands of people with diabetes depend on LifeScan products for simple testing and accurate results. LifeScan products are very easy-to-use, reliable and accurate, making life easier when it comes to blood glucose monitoring. LifeScan has been part of the global Johnson & Johnson family of companies since 1986. Johnson & Johnson is one of the largest healthcare companies worldwide, supplying a broad range of healthcare products including baby products, consumer toiletries, contact lenses, over the counter and prescription medicines, surgical devices, dressings, diagnostic products and diabetes monitoring products. LifeScan employees are guided by the Johnson & Johnson Credo, a statement of values which reinforces LifeScan's commitment to its customers.

We are now looking to grow our scope in Customer Service for clients in Belgium, the Netherlands and Luxembourg and therefore we are looking for the

CUSTOMER SERVICE REPRESENTATIVE WITH DUTCH AND FRENCH LANGUAGE

Location: Prague

Full time permanent contract

Job description:

The role is to ensure uninterrupted supply of healthcare products to hospitals and pharmacies by:

- Control, supervision and management of customer orders
- Tasks and problems solving, answering to customers inquiries, resolving problems reported
- Administration related to statistics and databases in JD Edwards system
- Communication with the clients of LifeScan (specialized division of J&J) in Benelux

Requirements:

- Excellent communication skills
- Fluency in French & Dutch, excellent knowledge of English
- Accuracy and ability to perform under time pressure

- Stress resistance with positive attitude
- Computer skills to an advanced level
- Minimum secondary school education
- Minimum 2 years of experience in the Customer Service environment

We offer:

- Interesting job in a prestigious international healthcare company
- Working within a professional team in the center of Prague
- Company benefits package

If you are interested in this role and you fulfill the requirements set above, do not hesitate to send us your CV and cover letter in English via this link:

<http://jobs.jnj.com/job/Prague-Customer-Service-Representative-with-fluent-DUTCH-and-FRENCH-Job/303741300/>

Thank you for considering Johnson & Johnson as the next step in your career.

V případě jakýchkoli dotazů kontaktujte paní Fojtíkovou:

pfojtiko@its.jnj.com