

We work @ Vinted

Become a Super Agent of our Online Community Support!

If you're up for a challenge to become the voice of Vinted, join our awesome Community Support team! We're looking for great colleagues who speak two languages: English plus one of the following: Dutch, Italian or Spanish!

Don't miss this chance and let's join forces to work on our mission of making secondhand the first choice worldwide.

At Vinted, new things happen every day, so our Community Support team needs all the superpowers and extra patience to help the Vinted community feel our love. After all, there are 11 millions of us and once in a while, every member wants some attention!

The main skills of our Community Support Super Agent?

- Fluent written and spoken Italian / Spanish / Dutch and English.
- Prior experience in online customer support. Or a strong desire to join the team paired with an ability to learn fast.
- Quick problem solving and decision making skills with attention to detail.
- General written and verbal communication skills we'd feel a little jealous of. ;)
- A strong desire for world domination!

What challenges await?

- Communicating with Vinted members (aka Vinties) via email.
- Answering Vinties' questions'.
- Keeping an eye on community needs and the feedback we get, then passing it onto everyone at Vinted.
- Working with the team to get and provide help, gain insights and share a few laughs.
- Discovering better ways to work, generating ideas, and becoming an initiator of change!

Get a feel of life at Vinted here: <http://weworkatvinted.tumblr.com/>

Time? On a comfortable schedule, because we know that super agents need to time to rest, and power naps, too!

Rewards? A salary to match your skills, because we want you to feel motivated. A shopping bonus at Vinted for finding great style treasures. An inspirational bonus for personal growth. And great colleagues to have fun with - be it team buildings, foosball, or just everyday life.

Are you our new online community support agent? Please send your CV in English and your cover letter in Dutch, Italian and Spanish to justina.gudauskyte@vinted.com with "Community Support Agent" as the subject line.